



4 October 2011



Preparing for the London Olympic Games 2012

The DPD Senior Project Team has now met with the Olympic Delivery Authority (ODA), a division of Transport for London (TfL).

Given the potential major impact of the Olympics, DPD has decided to recruit a dedicated Project Manager.

It is clear from our early work and meetings with the ODA that in some parts of London, we can expect severe congestion.

Our next step is to map out impacted postcodes and agree alternative delivery methods for our customers.

We are preparing a full and detailed operational response to issue to our customers before the end of March 2012.

We will continue to publish updates as appropriate and if you would like to receive regular email updates of DPD's approach to the Olympics please email us at dpd2012@dpd.co.uk

DPD is developing a full action plan to address the disruption and to **minimise the impact on our services**. Detailed below are **key dates** and milestones in our approach to ensuring we provide the **best possible service** during the Olympic Games and Paralympics.



Timeline of Events

Key Date	Activity
August 2011	DPD Olympic response team initiated
By end September 2011	DPD team meets with the Olympic Delivery Authority; full details of routes, road closures, delays and disruptions to be released
October to November 2011	DPD Olympic team formulates detailed approach to minimising disruption to DPD services
January 2012	Detailed DPD response communicated to customers and other stakeholders
February to June 2012	Olympic Delivery Authority tests routes and impact of road closures
Mid June to mid September 2012	Period of likely disruption to DPD services
27 July to 12 August 2012	Olympic Games
13 August to 28 August 2012	Transition period
29 August to 20 September 2012	Paralympics

DPD will update its Olympic action plans as more details become available from the Olympic Delivery Authority and we will communicate these to our customers promptly.

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