

**Exclusive  
to DPD**

**SORRY  
YOU WERE OUT  
WILL CALL BACK LATER**  
Thanks

## Interactive service

Get first time home delivery success  
with our exclusive interactive service



technology delivering

# Interactive service

It's always been more difficult to deliver to home addresses than business premises. That's why our notification services do more than simply advise your customers when their packages will arrive.

## SMS notification

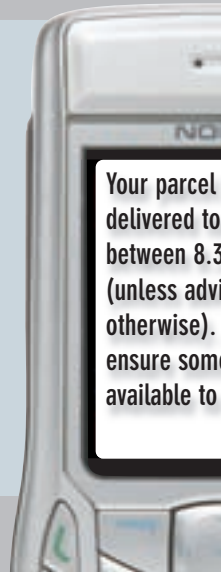
### Despatched

We'll confirm the package has been despatched – by SMS



### Out for delivery

You and your customer will receive a second message when your package is out for delivery.




If it's more convenient, it gives them the option to reorganise a delivery, ensuring first time delivery success. We offer your customers two options – SMS notification and email notification.

*Now your customers can reschedule delivery for when they want it*

Customer will receive  
SMS as soon as your  
package is out for  
delivery

### **Reschedule delivery**

Customers can reorganise delivery at a time when they are ready to receive their package



...will be  
...day  
...6am – 6pm  
...ised  
Please  
...eone is  
...sign for it



Your package is out for delivery today. For a delivery on an alternative date Text 1=Thursday, 2=Friday, 3=Monday. Alternatively call Customer Services on 01234 567890

# Interactive service

## Email notification

### Email

We'll send your customer an email confirming the package has been despatched and the delivery date

### Reschedule delivery

Your customers can reschedule delivery through and select a new delivery date





## Delivery

choose to click  
a more convenient

## First time delivery success

We reschedule the delivery and the  
package arrives, as requested by  
your customer





Welcome to DPD UK

#### DPD Technology Delivery



DPD has achieved  
ISO9001:2000 approval

For more information on DPD call **0845 9 505 505**  
visit our website at **[www.dpd.co.uk](http://www.dpd.co.uk)**  
or contact us via email: **[sales.enquiries@dpd.co.uk](mailto:sales.enquiries@dpd.co.uk)**