



## UK and International services

Tariff February 2010



technology delivering

# No one delivers better value throughout the UK and the rest of the world

As the UK's foremost time-critical carrier, DPD offers businesses an exceptional range of flexible, value-for-money delivery services both nationally and internationally. Our extensive UK and European network provides an unrivalled service to Europe and beyond by ground and air, and delivers an outstanding International Air Express service to the rest of the world.

## UK services

A comprehensive range of time-critical, value-for-money services for parcels, documents and freight that meet all your distribution needs.

In addition, a one hour delivery window will be provided to receivers on all UK services.

- **DPD 10:00**
- **DPD 12:00**
- **DPD NEXT DAY**
- **DPD TWO DAY**
- **saturday**
- **offshore**
- **swap it**
- **desk-to-desk**
- **contractpak**
- **timed delivery**
- **homecall** our secure, reliable and cost-effective home delivery service
- **reverse it** the smarter returns service

## International services

For fast and reliable export services from the UK.

- **DPD CLASSIC**
- **DPD EXPRESS**
- **International Mail**

## Special Services

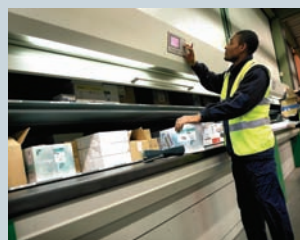
For all out-of-the-ordinary international consignments, we have a complete range of tailor-made delivery options:

- **Ground** dedicated 'bullet services', competitive groupage rates
- **Air and sea** competitive and flexible one-stop solutions
- **Same day** option for unusual, bulky and complicated consignments

## Logistics solutions

Logistics solutions division specialises in adding value to customers' supply chains. By providing a tailored logistics service, the operation allows you to achieve seamlessly efficient transfers from your production units to your customers.

- **National Logistics Centre**
- **Inventory management**
- **Dedicated vehicle operations**
- **National distribution**
- **Warehousing, pick and pack**



# We'll deliver improved efficiency through our UK tariff

Whether you're sending documents, parcels or freight within the UK or offshore, our range of reliable, time-critical delivery services is designed to meet your business needs.

England & Wales	DPD 10:00	DPD 12:00	DPD NEXT DAY	DPD TWO DAY	saturday surcharge
<b>expresspak</b> Up to 5kg per item	<b>£27.05</b> per parcel	<b>£19.40</b> per parcel	<b>£17.00</b> per parcel	N/A	<b>£18.00</b> per parcel on all services
<b>standard parcels</b> 1-30kg per item	<b>£35.00</b> per parcel (inclusive of first 5kg) + £0.85 per kg, Minimum £20.50 charge per parcel.	<b>£24.50</b> per parcel (inclusive of first 5kg) + £0.75 per kg, Minimum £13.65 charge per parcel.	<b>£19.75</b> per parcel (inclusive of first 5kg) + £0.65 per kg, Minimum £8.55 charge per parcel.	<b>£15.40</b> per parcel (inclusive of first 5kg) + £0.45 per kg, Minimum £7.35 charge per parcel.	<b>£18.00</b> per parcel on all services
<b>freight parcels</b> 31-99kg per item	<b>£50.15</b> per parcel (inclusive of first 5kg) + £0.85 per kg, Minimum £39.75 charge per parcel.	<b>£41.40</b> per parcel (inclusive of first 5kg) + £0.75 per kg, Minimum £34.05 charge per parcel.	<b>£27.65</b> per parcel (inclusive of first 5kg) + £0.60 per kg, Minimum £22.75 charge per parcel.	<b>£25.15</b> per parcel (inclusive of first 5kg) + £0.45 per kg, Minimum £20.50 charge per parcel.	<b>£18.00</b> per parcel on all services
<b>freight pallets</b> 100-999kg per pallet	<b>£152.65</b> per pallet (inclusive of first 250kg) + £0.15 per kg.	<b>£135.80</b> per pallet (inclusive of first 250kg) + £0.15 per kg.	<b>£96.90</b> per pallet (inclusive of first 250kg) + £0.10 per kg.	<b>£83.05</b> per pallet (inclusive of first 250kg) + £0.10 per kg.	<b>£41.85</b> per pallet on all services

Scotland surcharge: £1.00 per standard parcel and £3.15 per pallet. For **saturday** service, a minimum parcel rate will apply.

**NB. Offshore items may be consigned by air and therefore must comply with air regulations.**

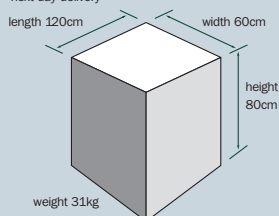
Offshore	DPD 10:00	DPD 12:00	DPD NEXT DAY	DPD TWO DAY
<b>expresspak</b> Up to 5kg per item	POA	<b>£37.60</b> per parcel	<b>£31.40</b> per parcel	N/A
<b>standard parcels</b> 1-30kg per item	POA	<b>£70.00</b> per parcel (inclusive of first 5kg) + £1.55 per kg, Minimum £28.40 charge per parcel.	<b>£44.00</b> per parcel (inclusive of first 5kg) + £1.55 per kg, Minimum £22.75 charge per parcel.	<b>£33.90</b> per parcel (inclusive of first 5kg) + £0.90 per kg, Minimum £17.00 charge per parcel.
<b>freight parcels</b> 31-99kg per item	POA	<b>£86.50</b> per parcel (inclusive of first 5kg) + £1.70 per kg, Minimum £73.80 charge per parcel.	<b>£58.90</b> per parcel (inclusive of first 5kg) + £1.70 per kg, Minimum £39.75 charge per parcel.	<b>£50.15</b> per parcel (inclusive of first 5kg) + £1.00 per kg, Minimum £34.05 charge per parcel.
<b>freight pallets</b> 100-999kg per pallet	POA	POA	POA	<b>£179.00</b> per pallet (inclusive of first 250kg) +£1.10 per kg.

POA: Price on application. For **desk-to-desk, swap it and homecall** services, please call **0845 9 505 505**

Offshore service guide	DPD 12:00	DPD NEXT DAY	DPD TWO DAY
Belfast	✓	✓	✓
Channel Islands	✗	✓	✓
Channel Islands – St. Helier	✓	✓	✓
Isle of Man	✗	✗	✓
Northern Ireland	✗	✓	✓
Scilly Isles	✗	✗	✓
Scottish Highlands & Islands	✗	✗	✓

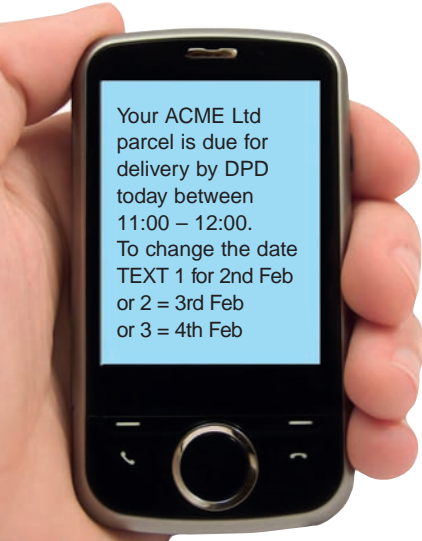
## For offshore deliveries

Maximum parcel dimensions and weight to ensure next day delivery



# Investing in technology

It's always been more difficult to deliver to home addresses than business premises. That's why we've developed a unique interactive service that advises your customers when their packages will arrive with a one hour delivery window. If it's not convenient, it gives them the option to reorganise a delivery, ensuring first-time delivery success.



## One hour delivery time slot

DPD's latest innovation is able to ensure the best possible first time delivery success.

As we give a specific one hour delivery window, your customer doesn't need to wait in all day for their parcel, improving your customer's delivery experience:

- **Your customer is given a one hour delivery window**
- **They are notified of this via text or email**
- **If not convenient they can use the text or email to change the delivery date**
- **All correspondence from DPD to your customer can include your brand name**

If you choose to notify your customer via email they can use the email to rearrange delivery. When they do so they will see a web page branded with your logo providing your customer with a seamless online experience.

