

# We'll always take extra care of your European consignments

DPD CLASSIC offers one of the fastest, most reliable delivery services in Europe. With approximately 500 depots spread throughout Europe and beyond, the network handles up to 2 million parcels every day.

Full international tracking available.



## Notes for DPD service

1. When the volume of goods exceeds 4.0 cubic metres per tonne, the company charges are based on whichever is the greatest, volume or weight.
2. The sender is liable for all non-paid duty and VAT by the receiver when delivery has been made. An additional administration charge of £10.00 or 2% of the value, whichever is the greater, will apply. The sender will also be liable for all costs relating to any goods returned due to non-payment of duty and VAT.
3. Some rural areas may be outside the delivery times shown.
4. Delivery times shown exclude the day of collection.
5. Tariff applies to mainland destinations only.

For additional notes on our international services see page 13.

DPD will be introducing new services, throughout the year. Call 0845 9 505 505 for more details.

## Extended liability

Extended liability is easy to calculate using the simple steps below:

**Step 1.** Round up the liability or replacement value of your shipment to the nearest pound, e.g. £139.27 = £140

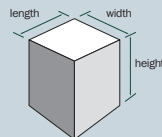
**Step 2.** If the value is more than £700, the premium charged will be 1% of the value, e.g. if the value is £837, divide this figure by 100 = £8.37. Minimum charge £7.00 up to a maximum liability of £15,000

## Parcel service

The charge may be based on either the volumetric or the actual weight, whichever is greater.

The volumetric weight of your parcel should be calculated as follows:

$$\frac{\text{length (cm)} \times \text{height (cm)} \times \text{width (cm)}}{\text{divided by 4,000}} \quad \text{e.g.} \quad \frac{60 \times 50 \times 40}{4,000} = \mathbf{30\text{kg}}$$



# We'll always offer an exceptional service through our DPD CLASSIC tariff

## Parcel service

Single items weighing up to **31.5kg**. Maximum dimensions **175cm length, 300cm girth**.

| Country              | Zone | Invoices Required | Consignment rate to include first 5kg | Additional kg thereafter | Customs Clearance Charge | Transit Time |
|----------------------|------|-------------------|---------------------------------------|--------------------------|--------------------------|--------------|
| Austria              | 2    | N                 | £31.70                                | £2.35                    | n/a                      | 3 days       |
| Belgium              | 1    | N                 | £25.70                                | £1.50                    | n/a                      | 2 days       |
| Bosnia-Herzegovina   | 5    | Y                 | £41.00                                | £3.40                    | £25.00                   | 4-6 days     |
| Bulgaria             | 5    | N                 | £41.00                                | £3.40                    | n/a                      | 4-6 days     |
| Croatia              | 5    | Y                 | £41.00                                | £3.40                    | £25.00                   | 4-6 days     |
| Czech Republic       | 3    | N                 | £36.60                                | £3.20                    | n/a                      | 3-4 days     |
| Denmark              | 2    | N                 | £31.70                                | £2.35                    | n/a                      | 3 days       |
| Estonia              | 4    | N                 | £41.00                                | £3.40                    | n/a                      | 4-5 days     |
| Finland              | 4    | N                 | £41.00                                | £3.40                    | n/a                      | 4-5 days     |
| France (inc Monaco)  | 1    | N                 | £25.70                                | £1.50                    | n/a                      | 2 days       |
| Germany              | 1    | N                 | £25.70                                | £1.50                    | n/a                      | 2 days       |
| Greece (inc islands) | 5    | N                 | £41.00                                | £3.40                    | n/a                      | 4-8 days     |
| Hungary              | 4    | N                 | £41.00                                | £3.40                    | n/a                      | 4-5 days     |
| Iceland              | 5    | Y                 | £41.00                                | £3.40                    | £25.00                   | 4-6 days     |
| Italy                | 3    | N                 | £36.60                                | £3.20                    | n/a                      | 3-4 days     |
| Latvia               | 5    | N                 | £41.00                                | £3.40                    | n/a                      | 4-6 days     |
| Liechtenstein        | 2    | Y                 | £31.70                                | £2.35                    | £25.00                   | 3 days       |
| Lithuania            | 5    | N                 | £41.00                                | £3.40                    | n/a                      | 4-6 days     |
| Luxembourg           | 1    | N                 | £25.70                                | £1.50                    | n/a                      | 2 days       |
| Montenegro           | 5    | Y                 | £41.00                                | £3.40                    | £25.00                   | 4-6 days     |
| Netherlands          | 1    | N                 | £25.70                                | £1.50                    | n/a                      | 2 days       |
| Norway               | 5    | Y                 | £41.00                                | £3.40                    | £25.00                   | 4-6 days     |
| Poland               | 4    | N                 | £41.00                                | £3.40                    | n/a                      | 4-5 days     |
| Portugal             | 4    | N                 | £41.00                                | £3.40                    | n/a                      | 4-5 days     |
| Republic of Ireland  | 1    | N                 | £25.70                                | £1.50                    | n/a                      | 2 days       |
| Romania              | 5    | N                 | £41.00                                | £3.40                    | n/a                      | 4-6 days     |
| Serbia               | 5    | Y                 | £41.00                                | £3.40                    | £25.00                   | 4-6 days     |
| Slovakia             | 3    | N                 | £36.60                                | £3.20                    | n/a                      | 3-4 days     |
| Slovenia             | 4    | N                 | £41.00                                | £3.40                    | n/a                      | 4-5 days     |
| Spain                | 3    | N                 | £36.60                                | £3.20                    | n/a                      | 3-4 days     |
| Sweden               | 4    | N                 | £41.00                                | £3.40                    | n/a                      | 4-5 days     |
| Switzerland          | 2    | Y                 | £31.70                                | £2.35                    | £25.00                   | 3 days       |

# Notes

## Notes: DPD International services

1. All rates are in UK £ sterling and for pre-paid consignments from the UK.
2. Extended liability is available at a charge of 1% of the goods' value, minimum charge £7.00 up to a maximum cover of £15,000.
3. All consignments are carried under DPD Terms & Conditions of Carriage, a copy of which is available on request.
4. All rates are quoted excluding VAT, which will be applied where appropriate.
5. Transit times to certain destinations may be affected by delays in Customs clearance.

## Notes: DPD UK services

1. All rates are exclusive of VAT.
2. When the volume of goods exceeds 6.0 cubic metres per tonne, the Company reserves the right to charge by volume.
3. Rates may be subject to surcharge, which will be advised to customers in advance.
4. All consignments are carried under DPD Terms & Conditions of Carriage, a copy of which is available on request.
5. **saturday** service is not available for Ireland, Channel Islands, Isle of Man, Highlands & Islands, Northern Ireland (except Belfast) and Scilly Isles.
6. Isle of Wight included in mainland UK tariff (**DPD 10:00** service not available).
7. **Deliveries requiring to be booked in** – In order to ensure an effective delivery is achieved in all cases, DPD reserves the right to charge £15 to cover the costs associated with consignments that require to be 'booked-in' at delivery.
8. **Proof of delivery** – DPD reserves the right to charge for this service. For Ireland deliveries, add one day's transit.
9. **Nothing to collect.** If through no fault of DPD, an attempted collection is unsuccessful, a charge of £8.00 will be imposed. This charge will only be levied upon receipt of a signed confirmation that a collection was attempted and the goods were not available for collection.
10. **Congestion charge.** In areas where congestion charges are in force, an additional charge per consignment will apply.

**freight parcels** can be defined as any parcels not palletised but weighing between 31-99kg. In addition, **freight parcels** may be defined as having dimensions in excess of 2.7m girth, 2.0m in length and a volume greater than 0.5m. They are essentially large or heavyweight parcels. Any single item that has a wooden base, i.e. skids, but has dimensions of less than 2' x 2' x 2' (or 61cm x 61cm x 61cm), or any item of a standard 1200mm x 1000mm and a height of 1400mm, regardless of weight, will be charged as a pallet.

**pallets** can be defined as having a maximum footprint size of 1200mm x 1000mm, a height of 1400mm, with a maximum weight of 1000kg on a two or four-way entry board. Pallets in excess of this size may be charged as two separate pallets.

**expresspak** is a premium box/satchel product for urgent documents and small parcels weighing up to 5kg.

## Transit liability options

**parcels: expresspak: freight parcels**

**Economy cover** – Up to £100 per consignment for **DPD 10:00**, **DPD 12:00** and **saturday** services and up to £50 per parcel on all other services.

**Extended cover** – Available on all tariff services for an additional 60p for each £100 of cover required (minimum charge £5, maximum cover £10,000).

**Standard cover** – Up to £100 per item inclusive on all services.

**pallets** – The published tariff includes in-transit liability cover of £1,500 per metric tonne for pallets.

## Scottish services

**DPD 12:00** service available DD6, KA6, KA18, KA19, KA26, KA29, KA30, KY9, KY10, KY14-16, ML12, PH3-17, TD10-15 area postcodes only.

**DPD NEXT DAY** service available in AB10-25 area postcodes only.

**DPD TWO DAY** service available in AB31, AB33-38, AB44-56 & IV30-32 area postcodes only.

Scottish Highlands includes postcodes: FK17-99, G83, IV1-28, IV33-39, IV52-54, IV63, KW1-14, PA21-33, PA34-40, PH18-26, PH30, PH31-41, PH49-50.

Scottish Islands includes postcodes: HS1-9, IV40-51, IV55-56, KA27-28, KW15-17, PA20, PA41-49, PA60-78, PH42-44, ZE1-3.

## Northern Ireland services

The **DPD 12:00** service for Belfast is only available for postcodes BT1-17 (otherwise it is next day).

We also offer a **saturday** service for postcodes BT1-9.