

DPD BULLETIN

FEBRUARY 2012

Customer Newsletter



LATEST UPDATE FROM DPD - USER FRIENDLY NOTIFICATIONS



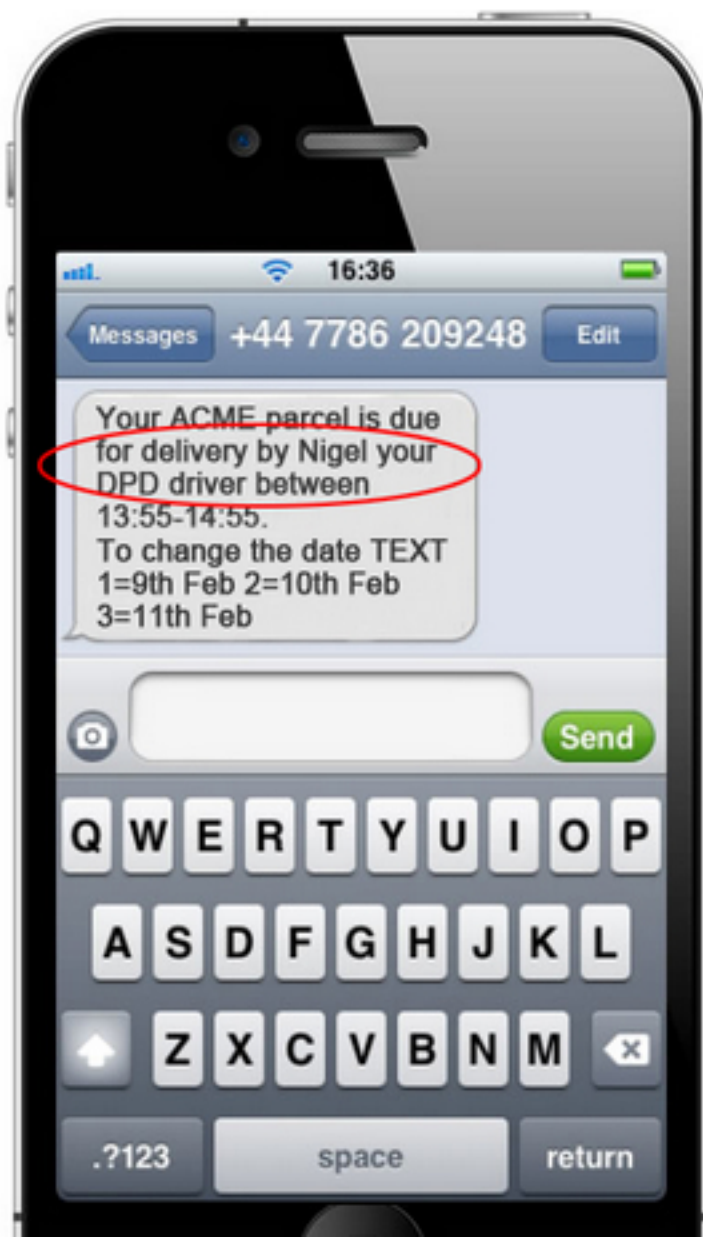
We wanted to let you know that we have changed our SMS and email notifications.

Now, when our driver calls to deliver a parcel, you'll already know them by name!

DPD's **SMS/email notifications** will advise your customers of their one hour delivery window and now the **name of the driver** delivering their parcel.

Take a look at these **screenshots** so you can see what our new SMS/email notifications look like.

If you have any questions about this enhancement or any of our other services, **please contact your account**



manager.



OUR SMS (TOP RIGHT) AND EMAIL (BELOW) NOTIFICATIONS TO YOUR CUSTOMERS NOW CONTAIN THE NAME OF THE DELIVERY DRIVER

**Your order is due for delivery
13:55 - 14:55 today**

ACME

Your order from **ACME** is out for delivery today by Nigel your DPD driver and is due to be delivered between 13:55 - 14:55. Can you please ensure that someone will be available to sign for the parcel at:

456 Oldbury Road
Birmingham
B66 1BY

If today is not convenient, please click below to change the date.

Change Date

To view the current status of your order at any time please click below.

Track

We trust that you are happy with our service and thank you for your order.

ACME

